

visionrt



Customer Training

Maintaining a close partnership with customers throughout the training process to ensure a seamless transition from installation through to first treatment support

Customer Training

Installation and Training Process



Maintaining a close partnership with customers throughout the training process to ensure a seamless transition from installation through to first treatment support



Off-site Training

Location:

Vision RT Customer Support Center, Ellicott City, Maryland.

Timeline:

A minimum of 21 days advance notice is required.

Duration:

Up to 2.5 Days.

Required Participants:

One physicist and one therapist from the customer's facility.

Scope:

Attendees to achieve "super user" status, to allow them to train additional users. In depth product training including: Camera set-up, calibration and application software.



Remote WebEx Evaluation

Location:

Customer's facility. Vision RT will access remotely via WebEx.

Timeline:

2 weeks after completion of off-site training.

Duration:

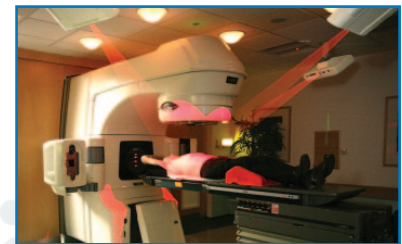
Up to 2 hours.

Required Participants:

All therapists and physicists trained on the Vision RT system.

Scope:

Evaluation of all additional users at the customer's facility to ensure they have been trained to an adequate level by the "super users".



First Treatment Support

Location:

Customer's facility.

Timeline:

After successful completion of WebEx evaluation.

Duration:

Up to 1.5 days.

Required Participants:

All therapists and physicists trained on the Vision RT system.

Scope:

To observe clinical use of the Vision RT system, offer feedback and assist the customer with establishing clinical protocols.

Full details of the customer training program are specified in the training schedule appended to Vision RT's Equipment Terms & Conditions.